

### **Why are MUIs Reported?**

The MUI system is set up for the purpose of identifying the cause or contributing factors leading up to the incident and developing prevention plans to reduce the likelihood of the incident occurring again. MUIs are always filed on the victim. The residential provider is also flagged for incidents involving individuals whom they serve. This assists the provider in looking at trends and working with the county board to address them.

### **Who Must Report?**

1. All providers who are contracted, certified or licensed to serve persons with DD are required to report MUIs to the county board.
2. All county board staff and department staff are also required to report MUIs.
3. A basic responsibility for anyone on a Medicaid waiver is to ensure health and welfare so anyone paid to provide Medicaid waiver services must report MUIs.

### **To Whom Are MUIs Reported?**

Incidents are reported to the SSA Department of the Muskingum County Board of DD to determine if the incident is an MUI. If the incident is determined to be an MUI, the SSA will process the information with the Ohio Department of Developmental Disabilities. The Mid-East Ohio Regional Council (MEORC) will complete the investigation. MEORC will report the findings and the SSA will then work with the individual, their advocates or guardians, and providers to develop a plan of prevention for further incidents.

DODD and the Muskingum County Board of DD are responsible for protecting the health and welfare of the people they serve and this reporting system is one of the many ways to safeguard individuals.

### **Questions about your rights?**

Contact:

The Ohio Department of DD • 1-800-617-6733

Disability Rights of Ohio • 1-800-282-9181 (voice and TDD)

# **Major Unusual Incidents (MUI) and Unusual Incidents (UI)**

### **What is a Major Unusual Incident**

Major unusual incidents, also called MUIs, are alleged, suspected, or actual occurrences of an incident when there is reason to believe that it occurred.

### **What is an Unusual Incident**

An unusual incident, also called a UI, is an event or occurrence involving a person with a disability, who receives services, that is not consistent with routine operations, policies, and procedures, or the individual's service plan, but does not have the heightened risk to an individual's health and safety as an MUI.

**24-Hour Emergency Line: 1-888-905-0787**



**Muskingum County Board of  
Developmental Disabilities**

1304 Newark Rd.  
Zanesville, OH 43701  
740-453-4829

# Major Unusual Incidents include:

## Category A:

- **Unexplained or Unanticipated Death** - the death of an individual resulting from an accident or that was otherwise unexpected.
- **Physical Abuse** - physical force that can reasonably be expected to result in physical harm or serious physical harm.
- **Sexual Abuse** - unlawful sexual conduct or sexual contact and/or conduct including inappropriate, unwanted or forcible touching, public indecency, voyeurisms, importuning, ect.
- **Emotional Abuse** - the use of actions, words, gestures, or other communicative means to purposefully threaten, coerce, intimidate, harass, or humiliate an individual or a pattern of behavior that creates a hostile environment.
- **Exploitation** - unlawful or improper act of using an individual or an individual's resources for monetary or personal benefit, profit, or gain.
- **Failure to Report** - a person, who is required to report pursuant to section 5123.61 of the Revised Code, has reason to believe that an individual has suffered or faces a substantial risk of suffering any wound, injury, disability, or condition of such a nature as to reasonably indicate abuse (including misappropriation) or neglect of that individual and such person does not immediately report such information to a law enforcement agency or the county board.
- **Misappropriation** - depriving, defrauding, or otherwise obtaining the real or personal property of an individual by any means prohibited by the Ohio Revised Code, including Chapters 2911. and 2913. of the Revised Code.
- **Prohibited Sexual Relations** - a DD employee engaging in consensual sexual conduct or having consensual sexual contact with an individual who is not the employee's spouse, and for whom the DD employee was employed or under contract to provide care or supervise the provision of care at the time of the incident.
- **Neglect** - when there is a duty to do so, failing to provide an individual with medical care, personal care, or other support that consequently results in serious injury. Serious Injury means an injury that results in treatment by a physician, physician assistant, or nurse practitioner.
- **Rights code violation** - any violation of the rights listed in section 5123.62 of the Revised Code that creates a likely risk of harm to the health or welfare of an individual.

## Category B:

- **Peer-to-peer act** - one of the following incidents involving two individuals served.
  - (a) Exploitation - unlawful or improper act of using an individual or an individual's resources for monetary or personal benefit, profit, or gain.
  - (b) Theft - intentionally depriving another individual of personal property valued at twenty dollars or more or property of significant personal value to the individual.
  - (c) Physical Act - a physical altercation that results in examination or treatment by a physician, physician assistant, or nurse practitioner, or that involved strangulation, a bloody nose, a bloody lip, a black eye, a concussion, or biting which causes breaking of the skin, or results in an individual being arrested, incarcerated, or the subject of a criminal charge.
  - (d) Sexual Act - sexual conduct and/or contact for the purposes of sexual gratification without the consent of the other individual.
- **Missing individual** - when Law Enforcement has been contacted because an individual's whereabouts are unknown and the individual is believed to be at or pose an imminent risk of harm to self or others.
- **Significant injury** - injury from a known cause or unknown cause to an individual that results in a dental injury that requires treatment by a dentist, concussion, broken bone, dislocation, or second or third degree burns, casting, or five or more sutures.
- **Medical Emergency** - emergency medical intervention is required to save an individual's/ life eg. Heimlich Maneuver, CPR, resuscitation, overdose treatments, Nar Can, or IV for dehydration.
- **Death** - all deaths other than unexplained or unanticipated therefore deaths of an individual by a natural cause.
- **Attempted Suicide** - a physical attempt by an individual that results in emergency room treatment, in-patient observation, or hospital admission.

## Category C:

- **Law Enforcement** - any incident that results in the individual served being tased, charged, incarcerated, or arrested.
- **Unanticipated Hospitalization** - hospital admission or hospital stay of 48 hours or longer that is not pre-scheduled or planned for specific reasons found in ORC.
- **Unapproved Behavioral Support** - use of any adverse strategy or intervention that has been implemented without approval of the Human Rights Committee and their guardian or without informal consent.